

NAMA :
NIM :
SEMESTER :
PROGRAM STUDI :
MATA KULIAH : BAHASA INGGRIS PROFESI (BIP)
DOSEN : I NENGAH SUBADRA, PhD
TUGAS KE : II

QUESTION:

Write a full telephone English conversation between tourist (Mrs Sharon) and telephone operator (connecting caller to the reservation department), to continue with conversation between tourist and reservation clerk (confirming her reservation of a family suite room for next coming new year's eve and detailed flight and check-in arrangements). Please make sure you are using business telephone courtesy!